



Liquid Controls LLC
105 Albrecht Drive
Lake Bluff, IL 60044-2242
www.liquidcontrolsgroup.com

Corken
Faure Herman
Liquid Controls
Liquid Controls Europe
Liquid Controls India
Liquid Controls Sponsler
SAMPI
Toptech Systems

May 13, 2009

RE: LCG US Meter Consolidation

Dear Liquid Controls Sponsler Distributor,

May 18th, the date when Liquid Controls Sponsler will officially transition to the Lake Bluff, IL, Operations, is less than 1 week from today. Many changes will take place on May 18th and we have been diligently preparing for a smooth transition.

We understand that it is very important to maintain effective lines of communication throughout this transition and going forward, that includes knowing who to call for your specific questions. We are sending here information regarding the focused functional teams, including names and contact information for all team members. We are also sending you a Regional Territory Map. This map is intended to help you identify your Customer Support and Service representatives as well as your Regional Manager. Your Customer Support representative will be available to help you with the following:

- New Order Placement
- Availability
- Expediting
- Shipping Information
- Shipping Discrepancies
- Discount Information

The timeline is attached and includes the Liquid Controls general correspondence address, toll free, general and fax numbers effective May 18, 2009. In addition, we have also included a form for you convenience, should you wish for us to email or fax your order acknowledgements, invoices and/or customer statements. If you are unable to open any of the attachments please let me know.

We greatly appreciate the support we have gotten from you during this process and welcome any feedback.

Sincerely,

Bill Hughes
Sales Manager Industrial – LCG